

## Protection of the Public Policy

### DISTRIBUTION

This Protection of the Public Policy are communicated to all employees. A copy is available at the Head Office, held in the sites folder, and published on the internal company shared drive. All employees are encouraged to read it and communicate any queries to a Director.

Triangle Support Services Group LTD recognises its responsibility to the wider community and the role it has to play in protecting the public.

All of our officers are empowered to report suspicious activity and behaviour to the police.

There is also an expectation that if in the course of their day today duties our officers see evidence of criminal activity or anti-social behaviour they will either report it directly to the local police or do so via their control center. In the event that they do identify such incidents the officers are instructed they must not put themselves at risk of harm or injury. The officers have also received a similar instruction if they identify vulnerable people that may require protection to ensure their safety.

Members of the management team will encourage all employees to get ACT (Action Counters Terrorism) awareness e-Learning course online. Purpose of this training is to raise staff awareness of current terrorism considerations. ACT e-learning training includes; Identifying and reporting suspicious activity; Dealing with a bomb threat and guidance on responding to a firearms or weapon attack.

Our Security Guards are trained to identify vulnerable people and know what steps to take to protect them. The aim is to enable Security staff to support police in taking an active role in ensuring the safety of the public.

### Managing Director

**Name: M UZAIR**

**Sign:** 

**Dated: 22/09/2025**